

About CAG

Citizen consumer and civic Action Group (CAG) is a non-profit, non-political and professional organisation that works towards protecting citizens' rights in consumer and environmental issues and promoting good governance processes including transparency, accountability and participatory decision-making.

Project description

Consumer Protection has been the key focus of CAG since inception. Electricity governance has emerged as a key work area in the last decade. Currently CAG is working on an initiative to empower consumers on issues related to electricity governance. Towards this end, CAG has set up seven Electricity Consumers Cells (ECCs) in the districts of Tiruvallur, Cuddalore, Tiruvannamalai, Salem, Trichy, Vellore and Tirunelveli. ECCs provide advisory services for consumers on various electricity issues that affect their day to day lives. In addition, ECCs focus on training/capacity building, information dissemination and advocacy related work, including promoting energy efficiency and renewable energy.

Responsibilities

Researcher is the research and technical point of contact with the partner organisations that are managing the operations of the seven ECCs.

The Researcher will be responsible for the following:

- Undertake research on electricity related topics such as renewable energy, electricity generation, demand-side management etc.
- Handhold focus group discussions on electricity and consumer issues
- Undertake demonstration and training on renewable energy and energy efficiency for various stakeholders including schools and colleges in Tamil Nadu consumer issue
- Take part in capacity building and training programmes of ECCs on electricity governance, renewable energy and energy efficiency aspects.
- Preparation of monthly newsletter "Current News" aimed at informing consumers on electricity issues
- Take lead in designing and developing information dissemination materials
- Publish reports, blog posts and position pieces
- Other tasks as directed by the Project Manager
- Support the Director - Consumer Protection in achieving organisational and team goals

Competencies

Professionalism: Knowledge and understanding of relevant concepts, approaches and public discourse

Teamwork: Works collaboratively with colleagues and partners to achieve organisational goals

Communication: Speaks and writes clearly and effectively, listens to others, clearly interprets messages, openness in sharing information and keep people informed

Planning: Develops clear goals that are consistent with agreed strategies, identifies and adjusts priorities, time management, makes contingencies while planning

Analytical ability: simplifies, visualises, articulates and solves complex tasks by making logical and sensible deductions with the available (often limited) information.

Education

Candidates with degrees or post-graduation in law, social work or social sciences, architecture, urban planning, engineering will be considered.

Work Experience

Candidates may ideally have at least one (1) year of relevant research experience, with experience of working with multiple partner organisations in or with the public sector, non-governmental sector or international organisations.

Languages

For the position, fluency in oral and written English and Tamil is mandatory.

Travel

The position is based in Chennai with travel to the ECCs, co-organising and attending workshops and meetings.

As a CAG employee, you can expect to

- be respected for who you are;
- be recognised and rewarded on ability and merit for your contributions;
- learn a wide range of skills in research, communications, finance, information and communication technology;
- be encouraged and supported to fulfil your potential through meaningful work that matters;
- work with great colleagues who are smart, mission-driven, and collaborative; and
- enjoy a welcoming workplace free from harassment, discrimination, and intolerance.

You would be a part of a team that is notable in its efforts to influence policy, open minds, shape decisions, offer solutions, and improve lives.

Interested?

If you are interested in exploring a career with CAG, please write to Saroja at saroja@cag.org.in. Please share your most recent resume, links to samples of your work, and a motivation letter explaining why you would like to work at CAG.