



CAG

Citizen consumer and civic Action Group

PM SURYA GHAR SCHEME

A CONSUMER MANUAL



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About CAG

Citizen consumer and civic Action Group (CAG) is a 39-year-old Chennai-based non-profit, non-political and professional organisation that works towards protecting citizens' rights in consumer and environmental issues, and promoting good governance processes including transparency, accountability and participatory decision-making.

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Disclaimer

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Note: All the information pertaining to this booklet has been obtained from the <https://pmsuryaghar.gov.in/>

1. What is the PM Surya Ghar Scheme

The PM Surya Ghar Scheme is a central government initiative that allows households to receive free or low-cost electricity of up to 300 units per month. The target is to install 1 crore rooftop solar systems in the residential sector, generating 1,000 billion units of renewable electricity, significantly enhancing sustainability by cutting 720 million tons of CO2 equivalent emissions over the anticipated 25-year lifespan of the rooftop solar projects.

Additionally, the initiative will provide for a robust ecosystem for rooftop solar, ensuring regulatory support, expanding manufacturing capacity, strengthening supply chains, fostering vendor partnerships, and developing operation and maintenance infrastructure. By driving local economic growth and creating employment opportunities, the program aims to improve energy security while advancing India's green climate commitments. In this book important details about the scheme are broken down and demystified for consumers.

2. Eligibility criteria under the scheme

- The scheme provides subsidy to facilitate the installation of grid-connected rooftop solar projects in the residential sector.
- To avail subsidy, the residential RTS plant must be a grid-connected solar power system linked to a specific residential power connection of the local DISCOM. It will include only installations on a roof, terrace, balcony, or elevated structures.
- This scheme applies only to installations where the consumer funds the initial investment in the rooftop system using personal capital (ie, CAPEX mode). It does not include RESCO models, in which a third-party entity, rather than the consumer, makes the initial investment.
- Group Housing Society or Residential Welfare Association (GHS/RWA) connections are eligible under the scheme only if they are used exclusively for common facilities. Subsidy will generally be provided to entities formed by residents for overall maintenance and responsible for the upkeep of common facilities. (These entities may be referred to by alternative names, such as Apartment Owner Associations (AOAs) or Cooperative Housing Societies).

➤ **Benchmark Cost**

- The [benchmark cost](#), as defined by MNRE, for a 1 kW system is set at Rs.50,000 per kW for the first 2 kW of RTS capacity and Rs.45,000 per kW for any additional capacity, effective from February 13, 2024.
- For special category States and Union Territories, including Uttarakhand, Himachal Pradesh, Jammu & Kashmir, Ladakh, the North Eastern States (including Sikkim), and the Union Territories of Andaman & Nicobar Islands and Lakshadweep, the benchmark cost is Rs.55,000 per kW for the first 2 kW of RTS capacity and Rs.49,500 per kW for additional capacity.

➤ The present subsidy structure under this scheme is as follows,

S.No	Types of Sector	Maximum Allowed Subsidy	Subsidy (For special category states)
1.	Residential Sector: for 1 kWp of RTS installation capacity	Rs.30,000/-	Rs.33,000/-
2.	Residential Sector: for 2 kWp of RTS installation capacity	Rs.60,000/-	Rs.66,000/-
3.	Residential Sector: for 3 kWp of RTS installation capacity	Rs.78,000/-	Rs.85,800/-
4.	Residential Sector: additional RTS installation capacity beyond 3 kWp	Subsidy is not available	Subsidy is not available
5.	Group Housing Societies/ Residential Welfare Associations (GHS/RWA) etc, for common facilities including EV charging up to 500 kWp (@3 kWp per house)	Rs.18,000 per kWp	Rs.19,800 per kWp

NOTE:

- a. If a consumer installs a capacity of 6 kW, she is eligible for a subsidy of Rs. 78,000/- only.

- b. If an RWA installs a capacity of 100 kW, with 20 households, it will be eligible for a subsidy of Rs.18,000x60 kW [*Lower of {(20x3 kW), 100 kW}*] = Rs.10,80,000/-.
 - c. If an RWA installs a capacity of 100 kW, with 50 households, it will be eligible for a subsidy of Rs.18,000x100 kW [*Lower of {(50x3 kW), 100 kW}*]= Rs.18,00,000/-.
- State and Union Territory (UT) governments may provide an additional subsidy. However, this support must comply with all scheme guidelines set by the Centre. The framework for such assistance should align with the provisions of the scheme, and the process for disbursing the state subsidy component must be integrated into the National Portal.
 - The Ministry of New and Renewable Energy will revise the benchmark cost during the midterm review of the scheme to reflect changing market trends.
 - The subsidy will be provided based on the rated installed solar panel capacity only, not based on the inverter capacity.
 - The rooftop solar installation may incorporate additional components, such as small wind hybrids, battery storage, and solar tracker systems. However, the subsidy will be based only on the capacity of the solar modules installed in the system.
 - **Domestic Solar Module**
 - Solar modules used in the installation must meet the Domestic Content Requirement (DCR) condition, meaning that they must be manufactured domestically using domestically produced cells. This requirement is essential for the installation to qualify for subsidy under this scheme. The use of non-DCR modules in any form will make the installation ineligible for this scheme.
 - **Enhancement in capacity of existing RTS**
 - A rooftop solar installation by residential consumers or resident welfare societies that has received subsidy under a previous or current rooftop solar scheme by the Ministry of New and Renewable Energy and later increased its RTS installation size will be eligible for additional subsidy under the current scheme. However, this support will apply only to the remaining capacity, up to a total of 3 kW for the overall RTS plant size.
 - *For Example*

Case 1: If a household installed a 1 kW RTS under Phase 2 of the Grid-Connected Rooftop Solar Scheme and received a subsidy of Rs.14,588, and later increased the total capacity to 4 kW, the household would be eligible to claim an additional subsidy under the current scheme. However, the subsidy would apply only to an additional capacity of 2 kW.

Case 2: If a household installs a 1 kW RTS under the PM Surya Ghar scheme and receives a subsidy of Rs.30,000, and later increases the total capacity to 4 kW, it will be eligible to claim an additional subsidy under the current scheme. However, the subsidy will apply only to the additional 2 kW capacity, amounting to Rs.48,000.

Case 3: A rooftop solar installation will be eligible for subsidy only for installation through the PM surya ghar scheme. If an approved rooftop solar system is moved or relocated to a new location, it will no longer qualify for the approved subsidy, but will need a fresh application.

- Consumers will have the option to forgo the subsidy under the scheme, allowing the benefits to reach a broader section of consumers. This will be facilitated through the "Give It Up" option on the National Portal. Those who choose to install RTS without availing subsidy under this scheme, including those who voluntarily opt out through the "Give It Up" campaign or other means, are not restricted under the Domestic Content Requirement (DCR) clause.

3. Implementation Methodology

S.No	Topic	Description
1.	National Portal	Visit https://pmsuryaghar.gov.in/
2.	Eligible Consumer	<ul style="list-style-type: none"> • Any interested consumer with a valid Consumer Account Number (or its equivalent consumer ID) for a Distribution Utility shall apply on the National Portal. • The Portal shall generate an application ID for the application.
3.	Choice of Vendor	<ul style="list-style-type: none"> • The consumer shall choose a vendor who is registered on the National Portal.
4.	Agreement	<ul style="list-style-type: none"> • The consumer shall mutually decide with the vendor on the system design, system components, system quality, additional functionalities, localized design requirements etc.

5.	Minimum Technical Specifications	<ul style="list-style-type: none"> • The Ministry has defined the minimum technical specifications that all vendors must follow for RTS systems installed under the scheme. • Vendors will be responsible for ensuring that the system meets these specifications. • DISCOMs will verify compliance during inspections.
6.	Indicative Costs of Components	<ul style="list-style-type: none"> • The Ministry has published indicative costs of system components, including modules, inverters, and other essential equipment, to help consumers avoid being overcharged.
7.	Feasibility Approval	<ul style="list-style-type: none"> • Consumers must upload the necessary documents to seek feasibility approval wherever required, as per existing state regulations. • However, according to the Electricity (Rights of Consumers) Rules, 2020, and subsequent amendments, applications for rooftop solar systems up to 10 kW capacity will be considered acceptable without requiring technical feasibility approval from DISCOMs.
8.	Vendor Installation	<ul style="list-style-type: none"> • The vendor shall install the system, conduct the necessary safety and other checks, educate the consumer on various aspects of RTS maintenance and safety, and provide appropriate informational material to the consumer.
9.	Portal Updation	<ul style="list-style-type: none"> • Once the vendor has completed the installation, the consumer must update the system details on the portal and upload all relevant documents, including geo-tagged photographs, as required. • The vendor may assist the consumer in entering the necessary details through the consumer login. Subsequently, the application will be forwarded to the DISCOM.
10.	DISCOM Inspection	<ul style="list-style-type: none"> • The concerned DISCOM shall conduct a physical inspection of the system, sign the necessary agreements with the consumer (such as the net meter agreement or other relevant agreements), and perform a checklist-based inspection as per the National Portal guidelines. • Upon successful completion, the DISCOM shall approve the application on the National Portal for the release of the subsidy amount. • Alternatively, the DISCOM may return the application

		<p>for corrections or reject the claim with appropriate justification.</p> <ul style="list-style-type: none"> • The subsidy amount will be processed only after the DISCOM has physically verified the system and completed the required procedures on the portal.
11.	Meter Installation and Agreement	<ul style="list-style-type: none"> • The DISCOM shall install the meter after the rooftop installation is complete. The DISCOM and the consumer will then sign the appropriate metering agreement in accordance with state regulations. • The net meter will be provided by the DISCOM, or the consumer may procure one from enlisted meter vendors.
12.	Metering in AMISP Areas	<ul style="list-style-type: none"> • For the purpose of net metering, in areas where Smart Metering projects have already been awarded under the Revamped Distribution Sector Scheme (RDSS), DISCOMs must ensure that Smart Meters are installed through the Advanced Metering Infrastructure Service Provider (AMISP).
13.	Metering in Non-AMISP Areas	<ul style="list-style-type: none"> • If the Smart Metering works have not yet been awarded under RDSS, the net meters should be installed—preferably Smart Meters with a 4G Cellular NIC card—in accordance with the manufacturers' empaneled list and the technical specifications published by the Central Electricity Authority on its website.
14.	Non Metered Grid Connected Systems	<ul style="list-style-type: none"> • Systems that are connected to the grid but do not feed into it—such as behind-the-meter systems and battery hybrid systems—shall be eligible for subsidy under the scheme, subject to approval by the respective Electricity Regulatory Commissions. • In such cases, the DISCOM will inspect the installation, verify the functioning of the reverse power relay protection, and include appropriate remarks in the report. • However, off-grid installations will not be eligible for subsidy under the scheme.
15.	E-Token	<ul style="list-style-type: none"> • The release of the subsidy shall be facilitated through an e-token. • The e-token will be generated upon submission of the application on the National Portal and will be visible in the consumer's profile on the portal. • Once the necessary documents have been uploaded

		<p>and the DISCOM has completed the inspection, the e-token shall be activated with the eligible subsidy amount based on the actual installed capacity.</p> <ul style="list-style-type: none"> • The consumer can then redeem the e-token by logging into their profile on the portal, after which the subsidy amount will be released to the consumer's account.
16.	Financing	<ul style="list-style-type: none"> • The consumer may also choose to obtain financing through the National Portal. Loan products offered by various banks and financial institutions will be available on the portal, and the consumer can select any of them through the integration provided by the Jan Samarth Portal or directly through other financial institutions.
17.	Loan Products	<ul style="list-style-type: none"> • Various banks offer low interest loans upto 3 kWp installed capacity.
18.	Consumer Account Details	<ul style="list-style-type: none"> • All consumer details, including bank account information and a canceled cheque image, bank e-statement file, passbook scan, or any other electronic document verifying that the bank account number belongs to the concerned consumer, must be submitted on the National Portal by the consumer. • If the consumer has opted for a loan product to finance the rooftop solar installation, their profile must include the loan account details, either entered by the consumer or integrated through banking portals. . • Upon redemption of the e-token in such cases, the subsidy will be transferred to the consumer's loan account. If the subsidy amount exceeds the outstanding loan balance, it will first be disbursed to the loan account up to the outstanding amount, with the remainder deposited into the consumer's bank account.
19.	Processing of Claims	<ul style="list-style-type: none"> • The subsidy amount will be released within 15 days of approval by the concern DISCOM

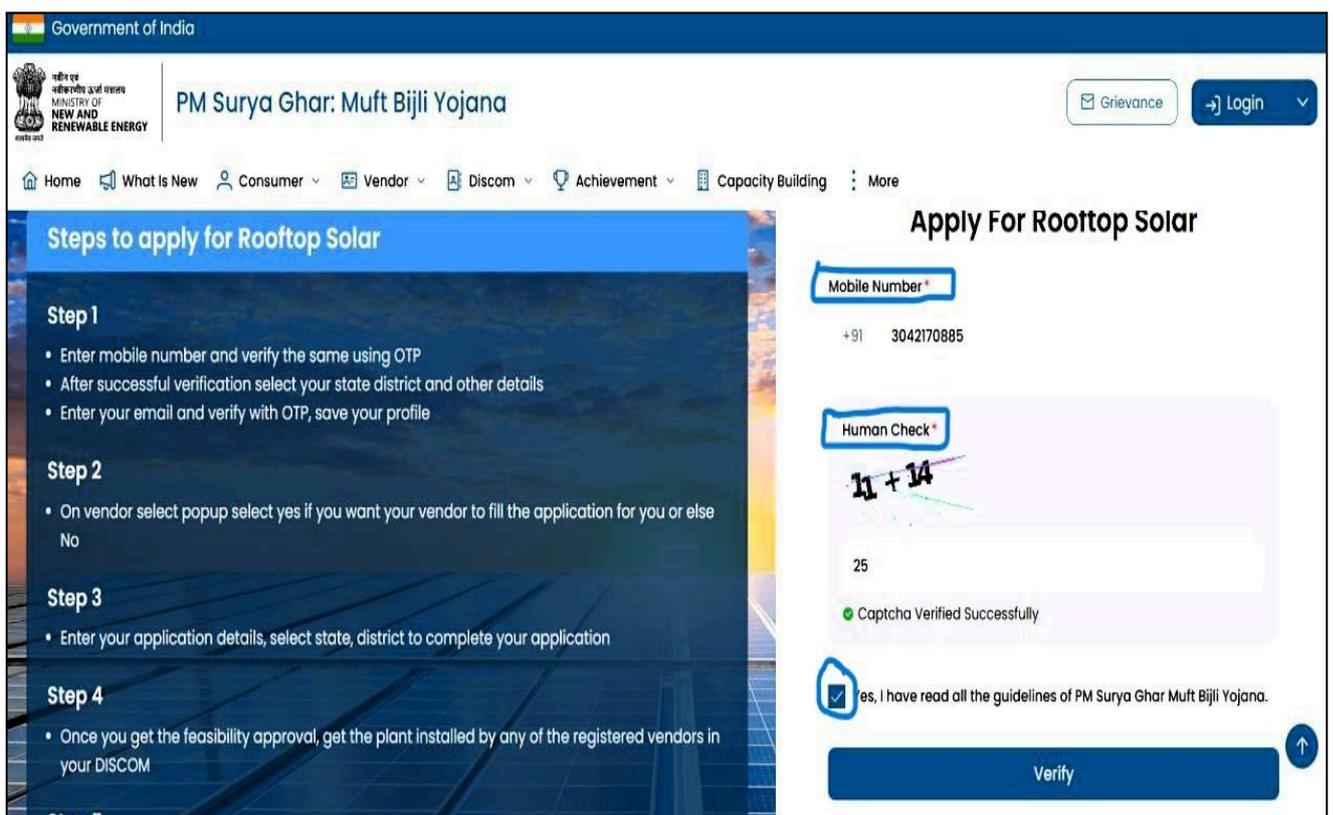
Steps involved in the application process of PM Surya Ghar scheme

4. Login Generation



- Open the PM surya ghar online portal <https://pmsuryaghar.gov.in>
- Click on the **login button** at the top right corner of the page.
- Then select the **consumer login option** from the drop down login menu.

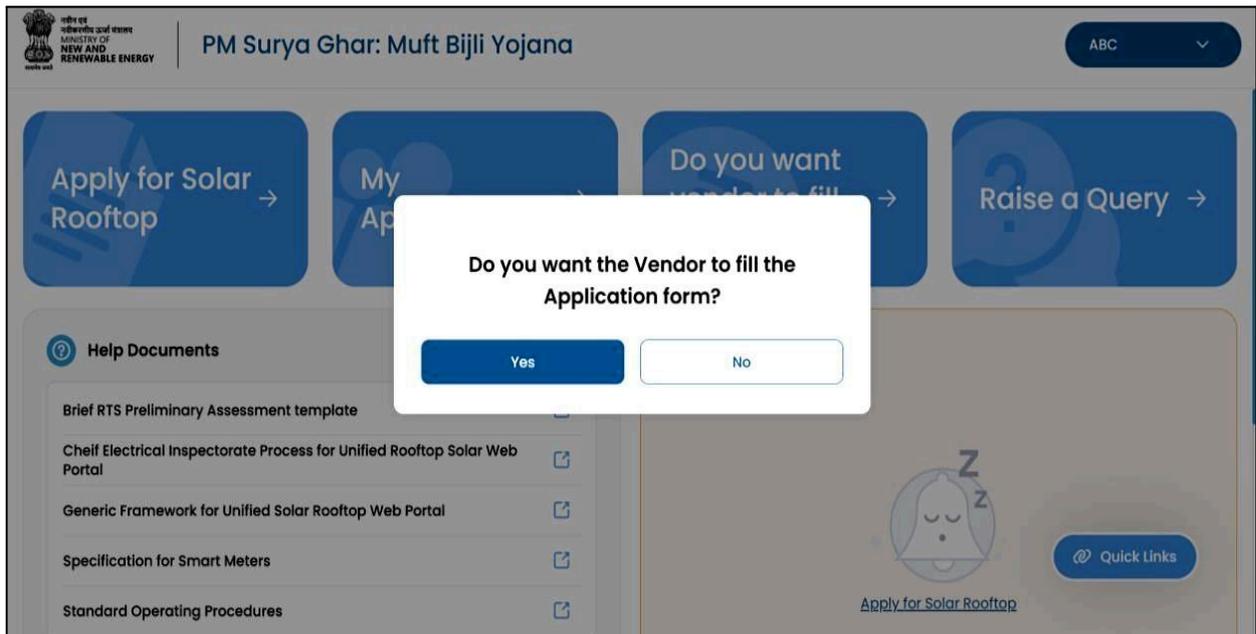
5. Consumer credentials



- Enter your **mobile number**.
- Enter the **Captcha** shown on screen.
- Select the **check box** to give consent regarding PMSG Scheme guidelines.
- Click on the Verify button to receive the **OTP**.

- Fill basic details of the consumer such as name, mobile number.
- Enter your email ID and click on the verify button to verify the Email.
- Enter the OTP received on email and click on the verify button.
- Fill your detailed address along with the District/State name and PIN code and click on the Save button.

7. Application entry by vendor



- Once the consumer completes the profile, the next step system will ask **“Do you want the vendor to fill up the application Form?”**. Please select **Yes** in case you want a vendor to fill in your application.
- On the next screen, the consumer must **select the vendor** of choice.
 - a. Select your State, District and Discom to display the list of Vendors.
 - b. Consumers can select/filter the vendor based on vendor credentials like no. of installations completed, installed capacity, ratings etc.

← Back Find A Vendor

All Selected/Interested

Filters Sort Vendors

State*
GUJARAT

SEARCH

TORRENT POWER LIMITED - AHMEDABAD

UTTAR GUJARAT VIJ COMPANY LIMITED

UTTAR GUJARAT VIJ COMPAN...

SOLARSQUARE ENERGY PRIVATE LIMITED

CONTACT **SolarSquare** View Shortlist Vendor Select Vendor

EMAIL(S) nationalportal[at]solarsquare[dot]in CONTACT NUMBER(S) 8826376150 [Product Rate](#)

RATING **4.5/5 (45)** TOTAL INSTALLED CAPACITY (kwp) **46406** NO. OF INSTALLATIONS **10327**

SOLARIUM GREEN ENERGY LIMITED RATING **No Rating** NO. OF INSTALLATIONS **4485**

District*
Ahmadabad

Discom
UTTAR GUJARAT VIJ COMPAN...

Apply

Search Vendor

Q X

SUNSOLAR

EMAIL(S) nationalportal[at]solarsquare[dot]in CONTACT NUMBER(S) 8826376150 [Product Rate](#)

RATING **4.5/5 (45)** TOTAL INSTALLED CAPACITY (kwp) **46406** NO. OF INSTALLATIONS **10327**

SOLARIUM GREEN ENERGY LIMITED RATING **No Rating** NO. OF INSTALLATIONS **4485**

BHANU ENTERPRISES RATING **No Rating** NO. OF INSTALLATIONS **4106**

AUSTRALIAN PREMIUM SOLAR INDIA PVT LTD RATING **No Rating** NO. OF INSTALLATIONS **2977**

GREENERA ENERTECH PVT LTD RATING NO. OF INSTALLATIONS

c. Vendor can also be searched by entering his name in the search tool box.

SOLARSQUARE ENERGY PRIVATE LIMITED

CONTACT **SolarSquare** View Shortlist Vendor Select Vendor

EMAIL(S) nationalportal[at]solarsquare[dot]in CONTACT NUMBER(S) 8826376150 [Product Rate](#)

RATING **4.5/5 (45)** TOTAL INSTALLED CAPACITY (kwp) **46406** NO. OF INSTALLATIONS **10327**

- Click on the Select Vendor button for the desired vendor. SMS and email notifications will be triggered to the respective vendor requesting him to fill the application on your behalf.

8. Application entry by consumer



- After successful login, click on the “Apply for Solar Rooftop” button to start a new application page.

Start a new Application ✕

State* ℹ District* ℹ

GUJARAT ✕ ▼ BHARUCH ✕ ▼

Electricity Distribution Company / Utility* ℹ

DAKSHIN GUJARAT VIJ CO.LTD (DGVCL) ✕ ▼

Consumer Account Number (CA No.)* ℹ

00405007752

Fetch Details

Please fill required information to see details.

Cancel Next

- Fill all required details like State, District, Name of the **Discom** you belong to. Enter the consumer number and click on the Fetch details button.

Start a new Application

GUJ/ x v DANG x v

Electricity Distribution Company / Utility* i

DAKSHINSHII DGV(DGVCL) x v

Consumer Account Number (CA No.)* i

4143604360

Consumer Details

Name:	Circle Name:
RAJESH	AL/ALSAD O M
Division Name:	Subdivision Name:
WAGHAI	SAPUTARA
Sanctioned Load (kW):	
.5	

- If the consumer number and Discom names match, then the consumer details will be fetched from the DISCOM's API and will be displayed on the screen. **Click on 'Next'**.

[Back](#) **Apply for Solar Roof Installation**

1. Details of Applicant

<p>Name as per Electricity Bill*</p> <p>SANTABEN B HALPATI</p> <p><small>↻ Refresh consumer data from Discoms</small></p>	<p>Gender*</p> <p>Select gender</p>
<p>Address of Premises of Installation*</p> <p>162 TEKR</p>	<p>Address Line 2*</p> <p>Enter Address</p>
<p>State*</p> <p>GUJ.</p>	<p>District*</p> <p>Bharuch</p>
<p>Pin Code*</p> <p>0</p>	<p>Type of Location*</p> <p>Select Location type</p> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 5px;"> <p><input checked="" type="radio"/> Rural</p> <p><input type="radio"/> Urban</p> </div>

2. Electricity Distribution Company Details

- On the above page, some prefilled details of the consumer will be shown. Select other **details like gender, types of location - Rural or Urban**. In the case of Rural areas, enter the name of the Panchayat and Taluka.
- In case of urban location select name of the urban local body.

Did Anyone Help?

Select ▼

Common Service Centre

Village Panchayat

Others

- In case the consumer receives help towards filling the application such as from a Common Service Centre (CSC), Village panchayat or any other person, then the consumer can choose the respective value from the drop-down list.

Did Anyone Help? Enter VLE Code *

Common Service Centre X ▼ Enter VLE Code

- Consumer must enter the VLE code if aided by a CSC

Did Anyone Help? Enter Village Panchayat Code *

Village Panchayat X ▼ Enter Village Panchayat Code

- Village panchayat code in case of Village Panchayat

Did Anyone Help? Enter Reference Code *

Others X ▼ Enter Reference Code

- Reference code in case you received help from others

2. Electricity Distribution Company Details

State*
GUJARAT

Name of Electricity Distribution Company Details* (From Electricity Bill) Circle Name of Electricity Distribution Company* (From Electricity Bill)
Dakshin Gujarat Vij Co.Ltd (DGVCL) Valsad Circle

Division Name of Electricity Distribution Company* (From Electricity Bill) Subdivision Name of Electricity Distribution Company* (From Electricity Bill)
NAVSARI CITY DIVISION Navsari West

Consumer Account number* Sanctioned Load (kW)* (From Electricity Bill)
 1

- Click on Electricity Distribution Company Details to verify the details coming from Discom API.

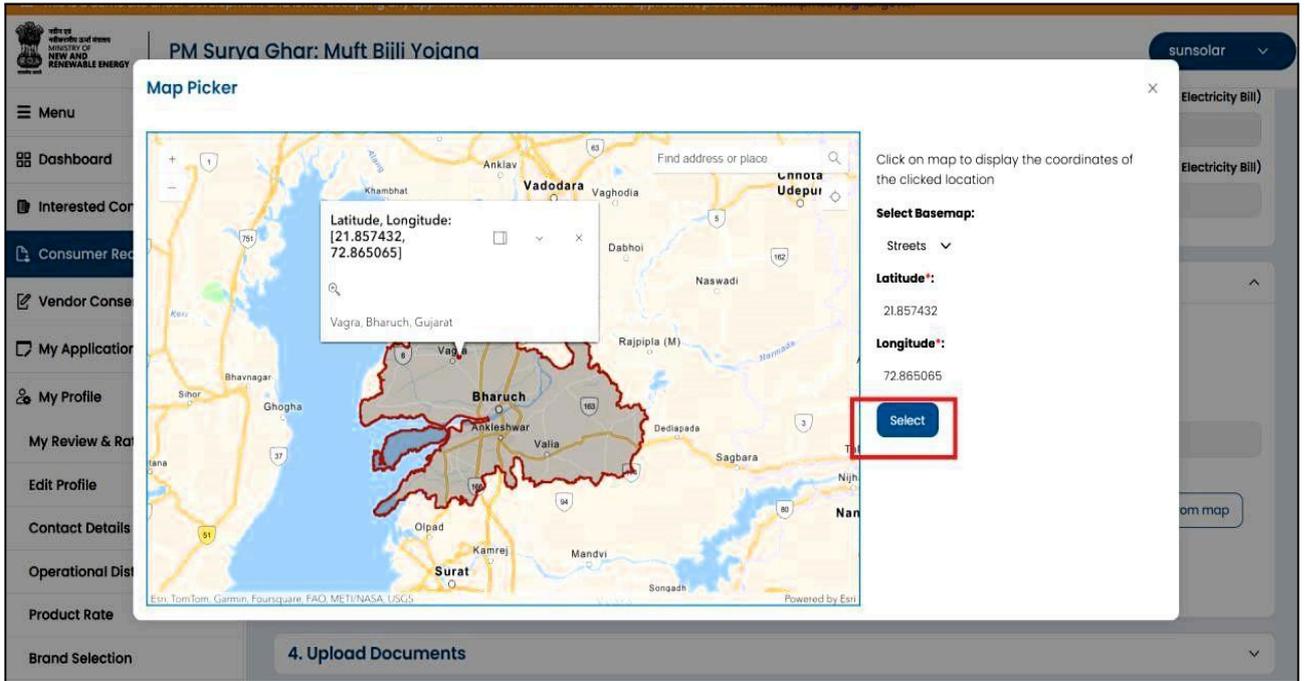
3. Solar Rooftop Details

Category*
Residential

Proposed Solar Plant Capacity (kWp)* Capacity of Solar Plant if any existing installed (kWp)
1.00 0

Latitude* Longitude*

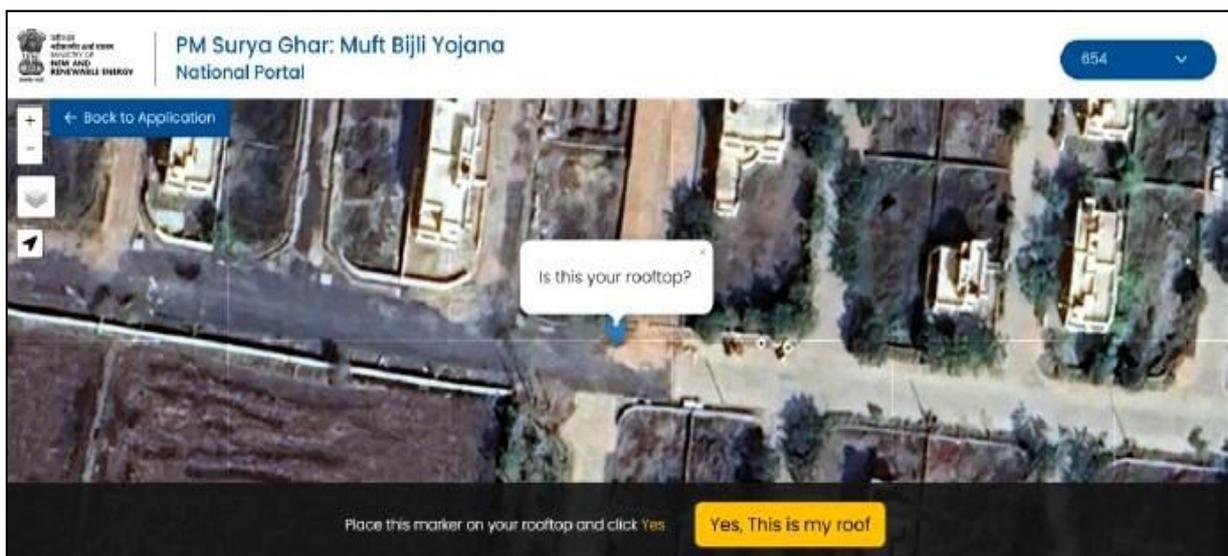
- Click on the **Solar Rooftop details**. Choose the **consumer category** whether residential or Resident Welfare Association (RWA). In case of RWA, enter the number of households. Mention the proposed solar capacity you want to install.



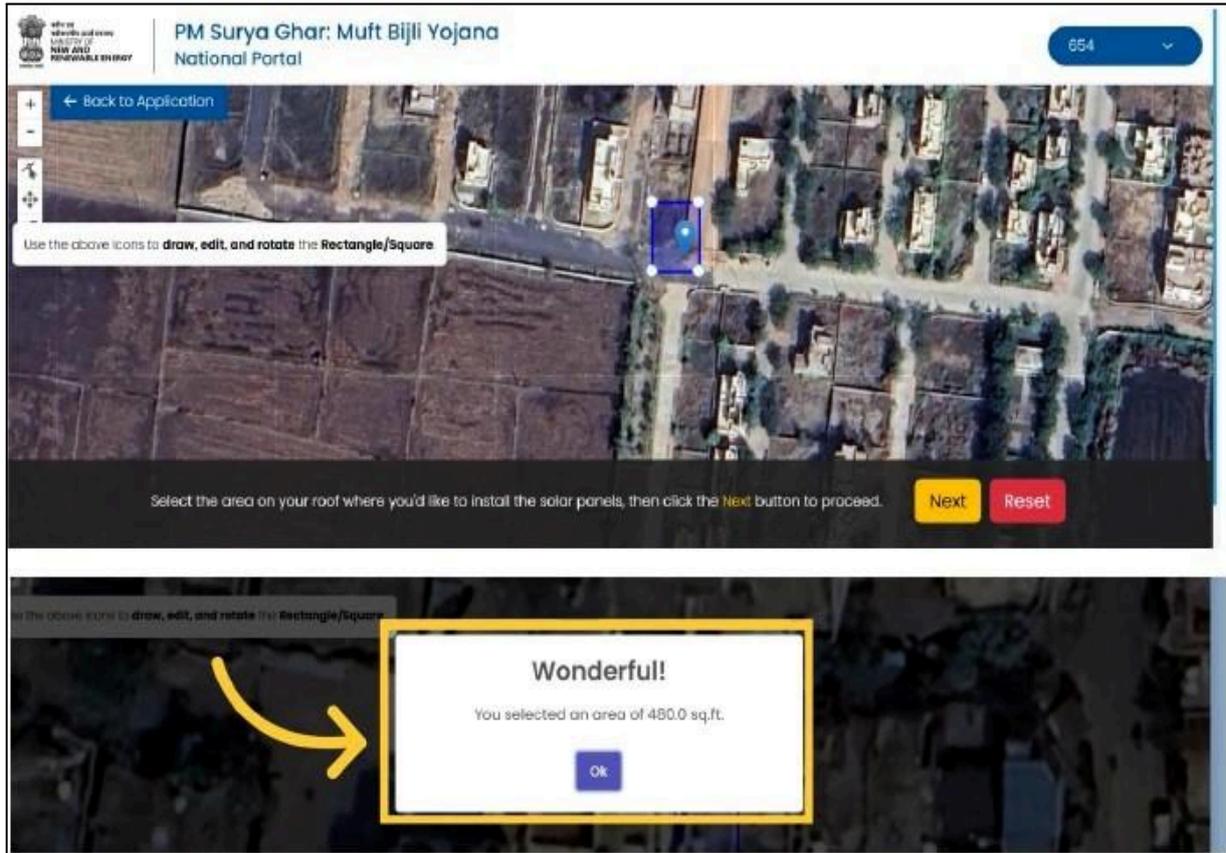
- Click on *Pick from map button* to select the latitude and longitude of the location from the India Map. A new window will open highlighting the geo fencing of the selected District. Select your house location on the map. Respective Longitude and Latitude of the selected location will be taken automatically by the system.



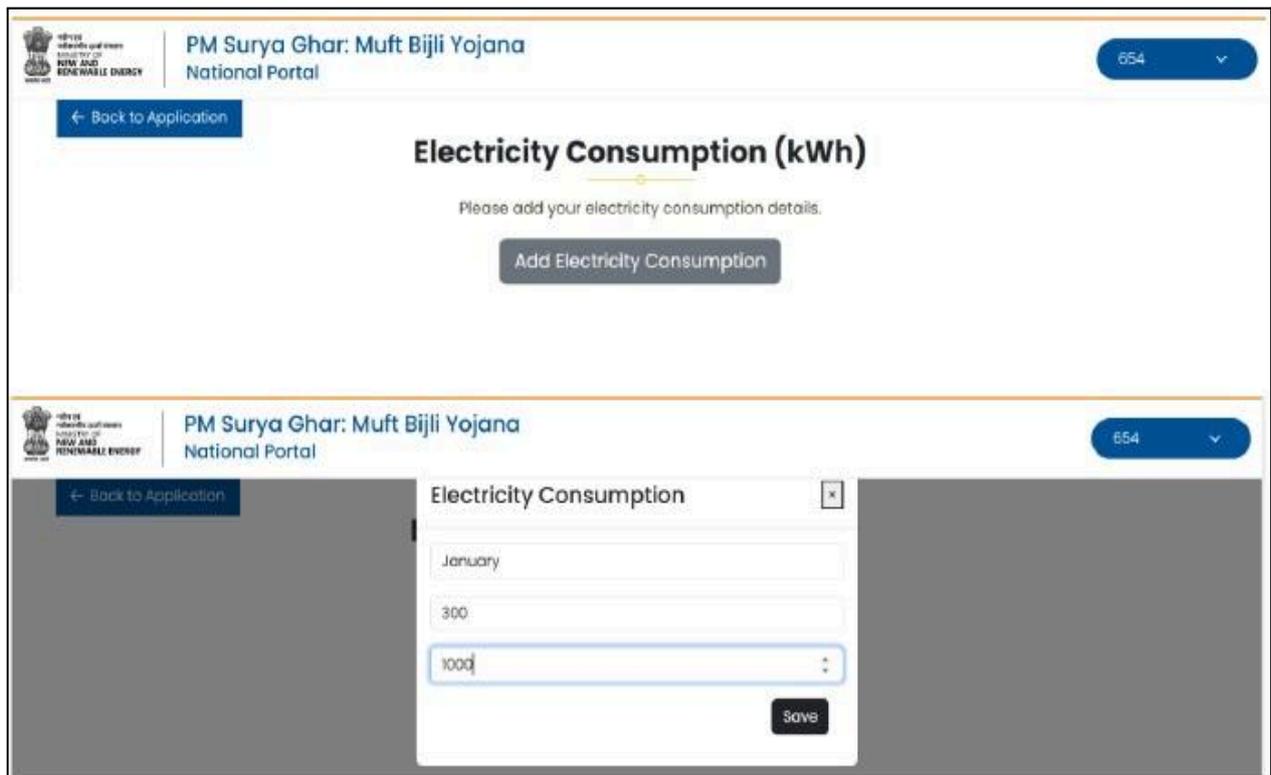
- Click on the solar rooftop calculator to check the Return On Investment.



- Please select the roof of your premise and click on *“Yes this is my roof”*.



- Please select the area of your roof and click next.



← Back to Application

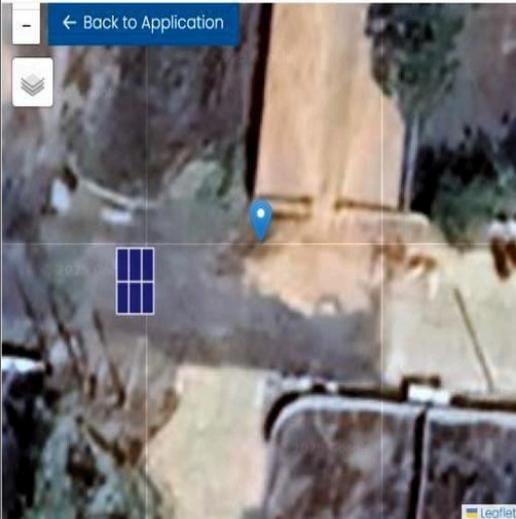
May	471	1568.94
June	100	330.90
July	286	952.70
August	282	937.66
September	284	946.16
October	281	933.62
November	471	1568.94
December	327	1089.92

Submit

- Click on Add Electricity Consumption, and enter monthly electricity consumption and bill amount. On clicking Save, the system will show estimated month wise consumption.

654

← Back to Application

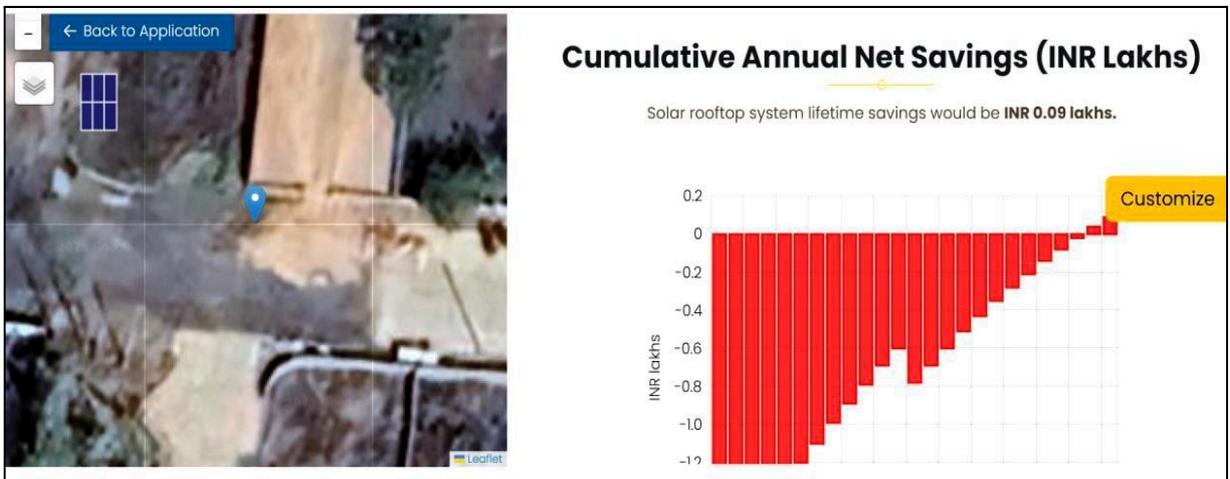
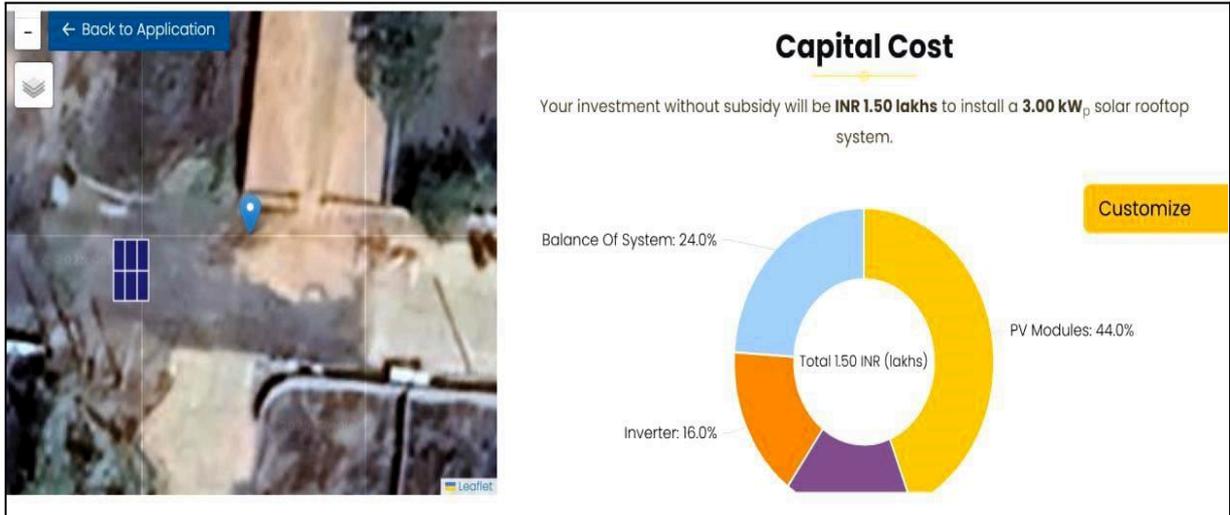


Solar Rooftop System Details (based on maximum savings)

Sorry! Poor business case as the payback period is **24 years**.

Customize

Proposed Solar Rooftop System Capacity:	3.00 kW _p
Estimated Annual Solar Generation:	4,387 kWh/year
Estimated Total System Cost :	1.50 INR (lakhs)
Central Government Subsidy:	0.78 INR (lakhs)
Consumer Share:	0.72 INR (lakhs)
Estimated Payback Period:	24 years
Return on Investment:	1%



- This screen will show the system configuration as per the data entered, **capital cost, cumulative annual net savings and other graphs**. Click on the Back to Application button to go back for any changes in previously entered data.

4. Upload Documents



Testdocument1 (2).pdf

15.22 KB

Give Up Subsidy

Give Up Subsidy Confirmation

" In order to further sustainable development and people's well-being, we are launching the PM Surya Ghar: Muft Bijli Yojana. This project, with an investment of over Rs. 75,000 crores, aims to light up 1 crore households by providing up to 300 units of free electricity every month. " said Hon'ble Prime Minister Shri Narendra Modi while launching the scheme.

Under the scheme, a subsidy of upto Rs 78,000 per system is available to all residential consumers.

By participating in the "Give It Up" subsidy initiative, you will be making a significant contribution to the nation by helping the economically weaker residential consumer's access to the rooftop solar systems, allowing them to generate up to 300 units of free electricity and save on their electricity bills.

Please note that "Give It Up" subsidy is purely voluntary initiative, and the country is proud of you for considering to forego the subsidy.

However, even after opting for "Give It Up", if you change your mind and wish to avail the subsidy, you may revoke the decision at any time until the subsidy is redeemed.

Thank you for joining the "Give It Up" movement under PM - Surya Ghar: Muft Bijli Yojana.

Cancel

I Accept

- If you want to give up subsidy and do not want to avail subsidy, select the **“Give up Subsidy” checkbox**. In case of “Give up subsidy”, one more pop up will come where you must accept it.

4. Upload Documents

Upload Electricity Bill (Any from last 6 months)



Upload File
(File format only accepts JPG, JPEG or PDF. Maximum Size: 2MB)

- On upload documents, you can upload your electricity bill (non-mandatory).

Save as Draft
Submit >


- Please click on the Submit button to save the application. You can also click on Save as Draft option if your application is still not complete.



PM Surya Ghar: Muft Bijli Yojana
National Portal

654

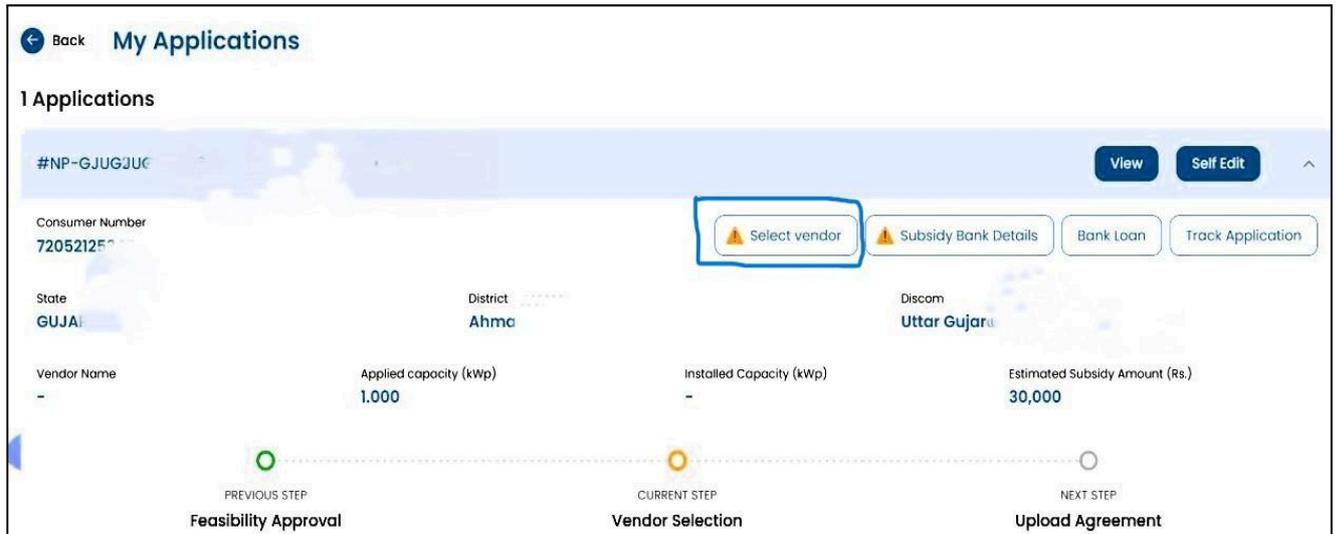
← Back
Application #NP-
Self Edit

✔ **Your Application has been submitted successfully.**

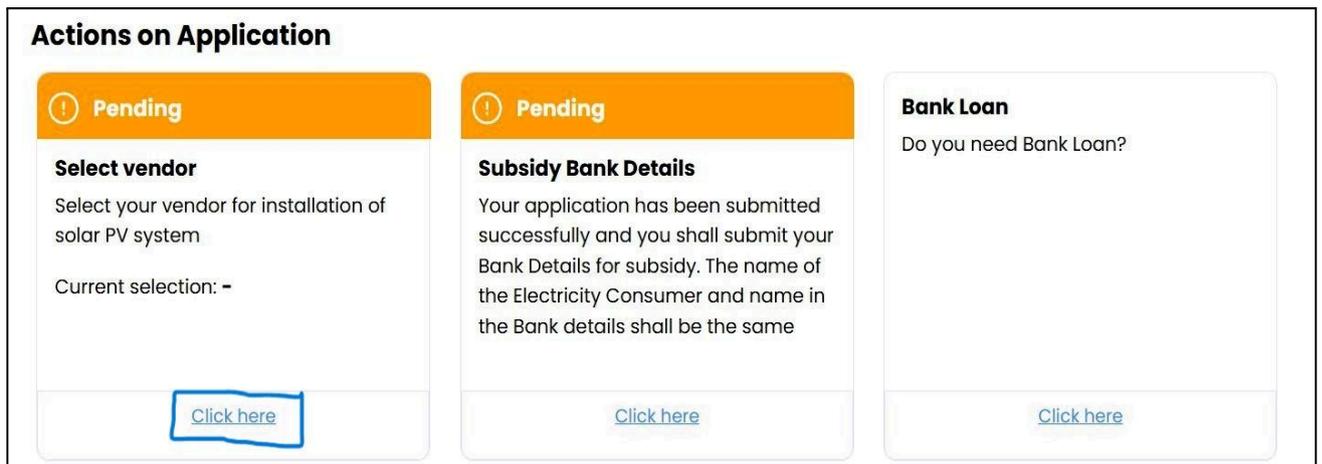
Consumer	Consumer	Discom	Consumer	Vendor	Vendor	Discom	Discom	Consumer	REC
✔	✔	✔	📄	📄	📄	📄	📄	📄	📄
Registration	Application	Feasibility	Vendor Selection	Upload Agreement	Installation	Inspection	Project Commissioning	Subsidy Request	Subsidy Disbursal
Completed	Completed	Completed	In Progress	Pending	Pending	Pending	Pending	Pending	Pending
16-02-2025 5:49 pm	16-02-2025 6:35 pm	16-02-2025 6:35 pm	16-02-2025 6:35 pm						

- Your application will get saved and an **application number** will be assigned.

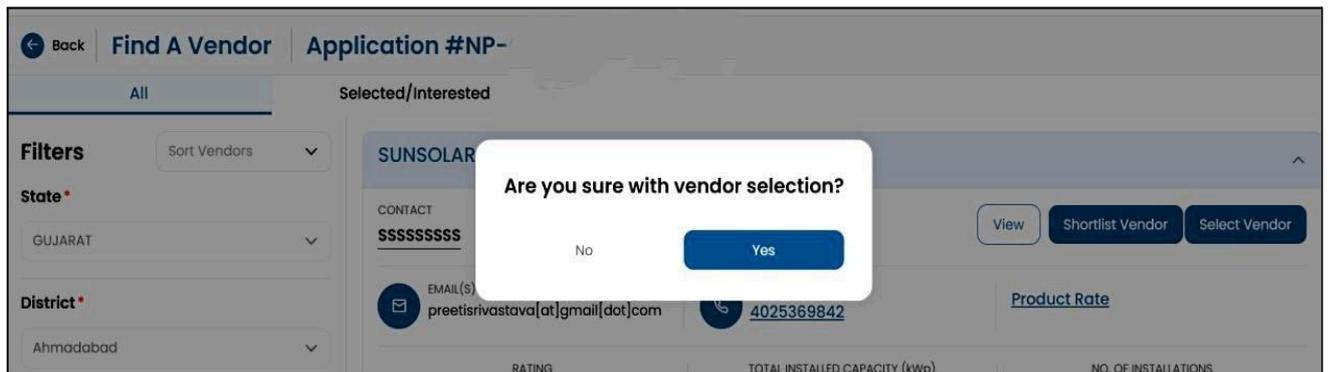
9. Consumer Selecting Vendor for Installation



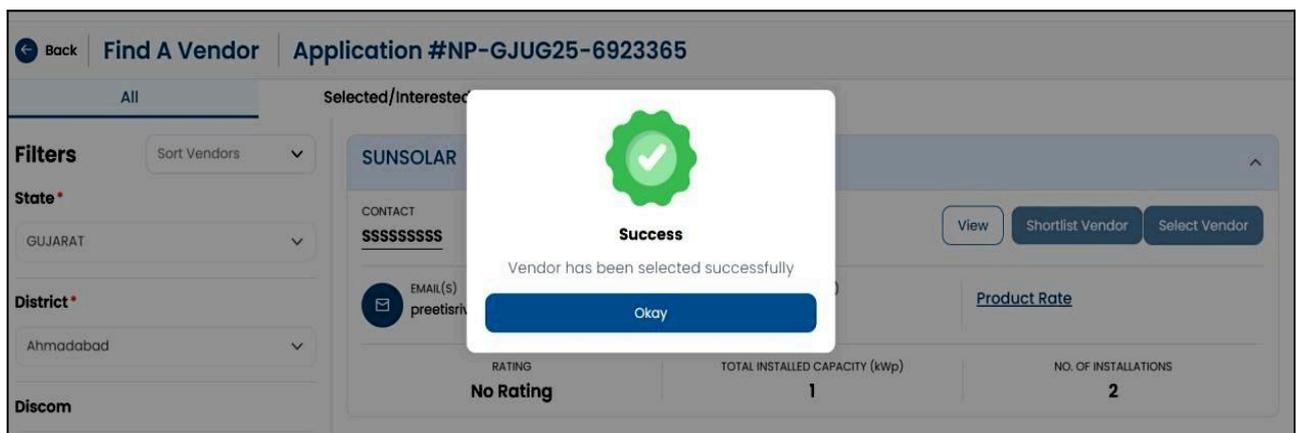
- Login with the registered mobile number. On the home screen, please click on My applications and Click on Select Vendor button.



- You can also click on the View application button and scroll down on the screen to the “Action on Application” section. In the Select vendor box, press click here link.



- You will be redirected to the select vendor page where you can scroll down the list of vendors and search Vendor by entering his name in the Search Vendor box. Please click on the select vendor button to select the desired vendor. Finally, system will ask confirmation on vendor selection and click on Yes to proceed.



- Success message will be shown to the consumer. The selected vendor will also be informed through the SMS and email notification.

10. Consumer Submitting Application filled by Vendor



Back My Applications

1 Applications

#NP-GJDG25-6 View

Consumer Number

State: GUJARAT District: Surat Discom: Dakshin Gujarat Vij Co.Ltd (DGVCL)

Vendor Name	Applied capacity (kwp)	Installed Capacity (kwp)	Estimated Subsidy Amount (Rs.)
-	1.000	-	30,000

PREVIOUS STEP CURRENT STEP NEXT STEP

- Login with the registered mobile number. On the home screen, please click on My applications to see the application filled by the vendor.
- On the screen, you will see the application details. Click on the View button.
- Please check the application data filled by the vendor on clicking various tabs.



4. Upload Documents

Upload Electricity Bill (Any from last 6 months)

Upload File
(File format only accepts JPG, JPEG or PDF. Maximum Size: 2MB)

I have read and verified all details submitted by the vendor.

Give Up Subsidy

Send Back to Vendor Submit

- Please select the check box “I have read and verified all details submitted by vendor” if all details are ok.
- If you want to give up subsidy, if you DO NOT want to avail the subsidy, then click the “Give Up Subsidy” button. This will take you to a pop-up message, where you must accept and confirm your selection.
- Please click on the submit button if all the details are ok. In case you want the vendor to make some corrections, please click on the button “Send Back to Vendor”.

Back Application #NP Self Edit

✓ Your Application has been submitted successfully.

Consumer	Consumer	Discom	Consumer	Vendor	Vendor	Discom	Discom	Consumer	REC
Registration	Application	Feasibility	Vendor Selection	Upload Agreement	Installation	Inspection	Project Commissioning	Subsidy Request	Subsidy Disbursal
Completed	Completed	Completed	Completed	In Progress	Pending	Pending	Pending	Pending	Pending
16-02-2025 6:32 pm	16-02-2025 7:07 pm	16-02-2025 7:07 pm	16-02-2025 7:07 pm	16-02-2025 7:07 pm					

Important note to Consumer:

- Your application will be submitted successfully and will move to Vendor's grid for Upload Agreement. The selected vendor will also be notified through SMS and email notifications.

11. Consumer Confirming the Installation details filled by Vendor

Back My Applications

1 Applications

#NP-GJUG25-6923365 | ALPESH NARABHAI MAKWANA View Self Edit

Consumer Number: 72052126046 Subsidy Bank Details Bank Loan **Submit Installation Details** Track Application

State: GUJARAT District: Ahmadabad Discom: Uttar Gujarat Vij Company Limited

Vendor Name: SUNSOLAR Applied capacity (kWp): 1.000 Installed Capacity (kWp): - Estimated Subsidy Amount (Rs.): 30,000

PREVIOUS STEP: Upload Agreement CURRENT STEP: Solar Installation Details NEXT STEP: Inspection

- Login with the registered mobile number. On the home screen, please click on My applications to see the installations details filled by Vendor and on the screen, Click on the *Submit Installation Details* button.

Actions on Application

⌚ Pending

Subsidy Bank Details

Your application has been submitted successfully and you shall submit your Bank Details for subsidy. The name of the Electricity Consumer and name in the Bank details shall be the same

[Click here](#)

Bank Loan

Do you need Bank Loan?

[Click here](#)

⌚ Pending

Submit Installation Details

Submit your installations details

[Click here](#)

- You can also click on the View application button and scroll down on the screen to the “*Action on Application*” section. In the Submit Installation details box, please click on the “Click Here” link.
- On this screen you can view the installation details filled by the vendor. Scroll down the page to check the details.

← Back
Submit Installation Details
Application #NP-GJUG25-6923365

Vendor Details

Vendor Name SUNSOLAR	View signed Copy of the agreement between Vendor and Customer View File
Application Number NP-GJUG25-6923365	Consumer Number 72052125345
Discom Details UTTAR GUJARAT VIJ COMPANY LIMITED	DCR Declaration View File

2. Inverter & PV Module Details

Phase of Solar Inverter
SINGLE PHASE

Solar Inverter Details

Solar Inverter Details

Sr.No.	Manufacturer of Inverter	Capacity/Rating (kVA) of each Inverter	Quantity of Inverter	Serial Number
1	ABB India Limited	1	1	38366
Total Inverter Capacity (kVA) 1.000				

PV Module Details

Sr.No.	Manufacturer of PV Module	Capacity/Rating (Wp) of each PV Module	Quantity of PV Module	Serial Number
1	Australian Premier Solar India Pvt. Ltd.	999	1	SW14624C18986
Total PV Module Capacity (kWp) 0.999				

3. Plant Photo & Documents

Sr.No.	Item Name	View Image
1	Testdocument1.pdf	

4. Document

Sr.No.	Document Type	File name	View Image
1	DCR Declaration	Testdocument1.pdf	

5. Protection Checklist

Sr.No.	Item Name	Installed
1	Earthing	YES
2	Surge Protection Details	YES
3	MCB	YES
4	Lightning Arrester	YES

6. Final Submission

Category
RESIDENTIAL

Proposed Solar Plant Capacity (kWp)
1

Latitude
22.829219

Email
wet[at]gmail[dot]com

Capacity of Solar Plant if any existing installed (kWp)
0

Longitude
72.311065

I confirm that the solar system installation details are correct.

Send Back to Vendor

Submit

- If all details are ok, click on the confirmation check box. In case you want a vendor to correct the details, please click send back to the vendor button.
- Click on submit button for final submission.

Vendor Feedback Form ×

How would you rate the vendor for

Overall Experience of service

Excellent Good Average Below satisfactory Poor

Component Quality

Excellent Good Average Below satisfactory Poor

Speed of overall installation and vendor responsiveness

Excellent Good Average Below satisfactory Poor

Did vendor provided operational manual and training on basic maintenance, safety and troubleshooting of the system

Yes Partially No

Did the vendor provide warranty certificates for solar modules and inverter used in the solar plant

Yes Partially No

- On clicking the submit button, you will be asked to provide the vendor feedback.

Vendor Feedback Form ✕

How likely are you to recommend the vendor to others for installation of solar PV Plant?

Strongly Recommended Recommended May Recommend Will Not Recommend

Post Installation Feedback (To be taken after 3-6 months of installation)
Grievances Redressal* (Pertaining to vendor services only)

No Grievances Grievances resolved easily Grievances resolved poorly Grievances not resolved

is the system performance and electricity savings up to expectations?

Better than Expected As per expectations Below expectations Extremely poor performance

Feedback

Very Good

- Please provide the feedback and click on the Submit button.

12. Consumer submitting the Bank details

The screenshot shows the 'My Applications' page on the PM Surya Ghar: Muft Bijli Yojana National Portal. The page displays application details for a consumer with ID #NP-GJGD25-6923366. The consumer's name is RAKESHBHAI GOVINDBHAI PATEL. The consumer number is 4999401101. The application is for a solar installation with an applied capacity of 1.000 kWp and an estimated subsidy amount of 30,000 Rs. The current step in the process is 'Solar Installation Details', with 'Upload Agreement' as the previous step and 'Inspection' as the next step. A 'Subsidy Bank Details' button is highlighted with a blue box, indicating the next action for the consumer.

Consumer Number	Applied capacity (kWp)	Installed Capacity (kWp)	Estimated Subsidy Amount (Rs.)
4999401101	1.000	-	30,000

State: GUJARAT | District: Surat | Discom: Dakshin Gujarat Vij Co.Ltd (DGVCL)

Vendor Name: SUNSOLAR

Progress: PREVIOUS STEP (Upload Agreement) | CURRENT STEP (Solar Installation Details) | NEXT STEP (Inspection)

- Login with the registered mobile number. On the home screen, please click on My applications.
- Your application will be displayed on the screen. Click on the Subsidy Bank Details button.

The screenshot shows the 'Actions on Application' section. It features a 'Pending' status indicator and a 'Subsidy Bank Details' section. The text explains that the application has been submitted successfully and the consumer must submit their Bank Details for subsidy. It notes that the name of the Electricity Consumer and the name in the Bank details must be the same. There are two 'Click here' buttons, one for 'Subsidy Bank Details' and one for 'Bank Loan'.

Actions on Application

Pending

Subsidy Bank Details

Your application has been submitted successfully and you shall submit your Bank Details for subsidy. The name of the Electricity Consumer and name in the Bank details shall be the same

[Click here](#)

Bank Loan

Do you need Bank Loan?

[Click here](#)

Downloads

[Back](#) | **Bank Details For Subsidy** | Application #NP-
Enter Details of the Account in which you would like to receive Subsidy provided by Government of India

Bank Name * <input type="text" value="Select Bank"/>	IFSC Code * <input type="text" value="ENTER IFSC CODE"/>
Branch Name * <input type="text" value="Enter Branch Name"/>	Account Holder Name * <input type="text" value="Enter Account Holder Name"/> <small>Account holder name and NPCI name matching score is : 0.00</small>
Account Number * <input type="text" value="Enter Account Number"/>	Confirm Account Number * <input type="text" value="Re-Enter Account Number"/>

Upload Cancelled Cheque/Bank Passbook Copy/Bank E-statement/Group Bank Account *

- Enter your bank details in the respective field on the next screen. .

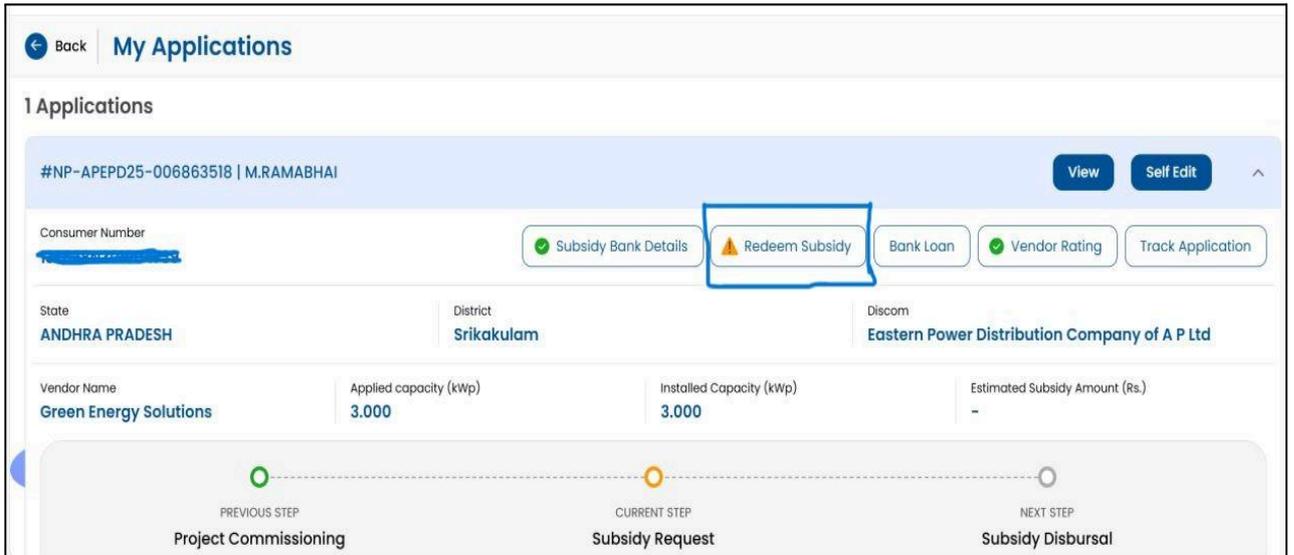
Upload Cancelled Cheque/Bank Passbook Copy/Bank E-statement/Group Bank Account *



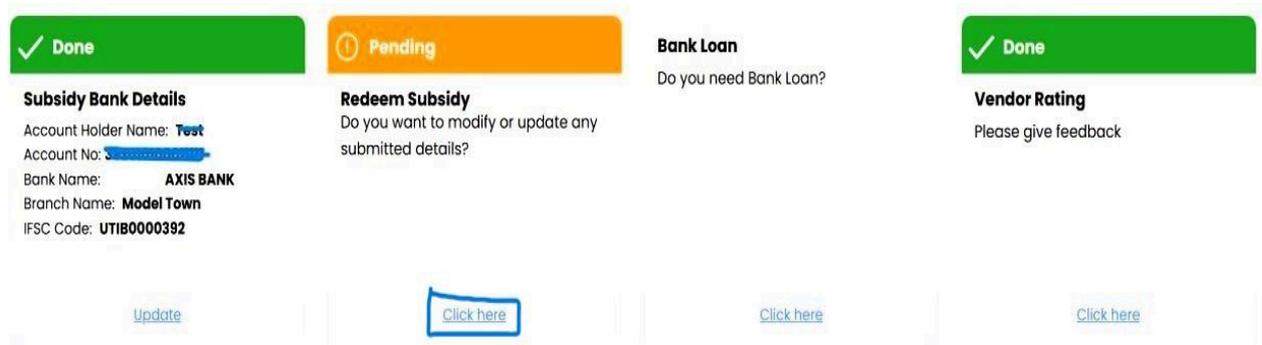
Upload File
(File format only accepts JPG, JPEG or PDF. Maximum Size: 2MB)

- Upload the copy of the cancelled cheque/copy of passbook/ Bank Account statement and click on the Submit button.

13. Consumer Redeem Subsidy



- Login with the registered mobile number. On the home screen, please click on My applications.
- Your application will be displayed on the next screen. Please ensure Bank details submission before redeeming subsidy (please refer to the respective section of the manual for submitting bank details). Click on the “Redeem Subsidy” button.



- You can also click on the View application button and scroll down on the next screen to the “Action on Application” section. In the Redeem subsidy details box, please click on the “Click Here” link.

← Back **Reedem Subsidy**

PREVIOUS STEP: Subsidy Submission | CURRENT STATUS: Pending | NEXT STEP: Final Subsidy

1. Consumer Details

[Update Profile Address](#)

Full Name [REDACTED]	Gender Female ▾	Consumer Number [REDACTED]	Application Number [REDACTED]
Subsidy E-Token Number [REDACTED]	Communication Address [REDACTED]	State [REDACTED]	District [REDACTED]
Pin Code [REDACTED]			

- Application details will be shown on the screen.

← Back **Reedem Subsidy**

4. Subsidy Redeem Bank Details

[Update Bank Details](#)

Bank Name (as per portal) [REDACTED]	Bank Account Holder Name Test	Bank Account Number [REDACTED]	IFSC Code UTIB0000392
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5. Return Remark

Submit 

- You can also change the bank details before final submission, if required.
- Please click on  icon to check for subsidy Validation checklist.

Subsidy Validation Check ✕

<input checked="" type="checkbox"/> Scheme Name:	PM Surya Ghar Muft Bijli Yojana	<input checked="" type="checkbox"/> Category:	Residential
<input checked="" type="checkbox"/> Proposed Capacity (kWp):	3	<input checked="" type="checkbox"/> Approved capacity (kWp):	3
<input checked="" type="checkbox"/> PV capacity (kWp):	3	<input checked="" type="checkbox"/> Inverter Capacity (kVA):	3
<input checked="" type="checkbox"/> Applicable Subsidy Capacity (kW):	3	<input checked="" type="checkbox"/> Existing Capacity (kWp):	0
<input checked="" type="checkbox"/> Application Submission Date:	31-01-25	<input checked="" type="checkbox"/> Application Re-Submission Date:	-
<input checked="" type="checkbox"/> Installation Date:	01-02-25	<input checked="" type="checkbox"/> Inspection Date:	16-02-25
<input checked="" type="checkbox"/> Net Metering Date:	16-02-25	<input checked="" type="checkbox"/> Repeated Consumer Number:	No
<input checked="" type="checkbox"/> Repeated Application Number:	No	<input checked="" type="checkbox"/> Repeated Registration Number:	No
<input checked="" type="checkbox"/> Repeated Bank Account:	No	<input checked="" type="checkbox"/> Loan Taken:	No
<input checked="" type="checkbox"/> Special State:	No	<input checked="" type="checkbox"/> Duplicate PV module Serial No:	No
<input checked="" type="checkbox"/> Duplicate Inverter Serial No:	No		

- Ensure all are green.

5. Return Remark

- Please click on the Submit button for final submission.

14. Grievance Redressal

- Consumers and vendors can submit grievances through the National Portal, which will then be forwarded to the implementing agencies for resolution. All grievances will be addressed within 30 days.
- Consumers and vendors will receive regular updates on the status of their grievances via SMS, email, and other communication channels.
- Grievances can be submitted through the National Call Centre, National Portal, or the Portal app. In each case, the NPIA will generate a unique tracking ID, allowing consumers to monitor the status of their grievance resolution through an online system.



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