REQUEST FOR INFORMATION UNDER THE RIGHT TO INFORMATION ACT 2005

Date: 25.04. 2018

From

Citizen consumer and civic Action Group, New #246 (Old #277B), TTK Road (J.J. Road), Alwarpet, Chennai – 600018

То

Public Information Officer, Executive Engineer/O&M, Urban Division, CEDC/Metro/Coimbatore, TNEB Complex, Tatabad, Post Box No. 2959, Coimbatore – 641012.

Dear Sir/Madam,

Sub: Information request under the Right to Information Act, 2005.

Please provide the information on various services under Distribution Standards of Performance (DSOP) for the year 2016 as per the attached format.

Please find enclosed charges for Rs.10/- as the prescribed fee towards the information request. I also agree to bear additional costs, if any, as specified under the Right to Information Act for this information request.

Thanking you, Regards

Format

S.No.	Servicesunder DSOP	No. of Applications	No. of Applications Solved		No. of	No. of	Aggregate
			Processed within Time Schedule as per DSOP	Processed beyond the Time Schedule as per DSOP	Pending applications With reasons for delay	applications for which compensation has been paid	amount of compensation paid as per DSOP (Rs.)
1	New Supply						
2.	Additional Load						
3.	Temporary Supply						
4.	Shifting of Service						
5.	Transfer of Service						

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From: Er S.BHARATHI, B.E., Appellate Authority, Superintending Engineer, C E D C / Metro/Coimbatore Tatabad,Coimbatore - 12 To: / Thiru Sridhar.S.I, New #246(Old#277B), TTK Road(J.J.Road), Alwarpet, Chennai-600018.

Lr.No.SE/Metro/CEDC/CBE/AEE.GL/AE.GL/F.RTI/D.No.610/18 dt.28.05.2018

Sub : CEDC /Metro/CEE – Under RTI Act' 2005 - Petition received from Thiru. Sridhar, Chennai - reply - Regarding.

Ref: Appeal Petition letter dated 25.04.2018 received on 02.05.2018

The information requested vide, first appealed letter of Sridhar under RTI Act'2005 in respect of Urban division of Coimbatore Electricity Distribution Circle / Metro/ Coimbatore is furnished as follows.

SI. No	Services under DSOP	No.of Applications	No.of Applications solved				
			Processe d within Time schedule as per DSOP	Processe d beyond the Time schedule as per DSOP	No.of Pending application s with reasons for delay	No.of application s for which compensati on has been paid	Aggeregate amount of compensatio n paid as per DSOP (Rs.)
1	New supply	6058	5599	459	1.Meter Scarcity. 2.Demand Charges Not Paid	• •	-
2	Addl.Load	522	507	15	Meter Scarcity	-	-
3	Temporary Supply	655	635	20	Meter Scarcity	-	-
4	Shifting of Service	1321	1321	-	-	-	-
5	Transfer of service	379	379	-	-	-	-

Superintending Engineer, CEDC/Metro/Coimbatore.

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