

Understanding your electricity charges

Tamil Nadu Generation and Distribution Corporation Limited (TANGEDCO*) can charge "non-tariff related miscellaneous charges" essential for an electricity connection under Sections 45 & 46 of the Electricity Act 2003,



TEMPORARY DISCONNECTION

TANGEDCO collects Rs.1000/- from consumers for temporary disconnection of service, as requested by a consumer on submission of the relevant application.

Are you moving out of town, demolishing, renovating, or altering a building? You might need your connection temporarily disconnected.



NAME TRANSFER CHARGE

You can change the name of the service user for a charge of Rs.600. You have to submit relevant documents.

*Circumstances for name transfer:
If a consumer buys a new house/land
If a consumer's land has been partitioned
If a consumer has received a house/land from a settlement deed or gift
If the account holder has deceased*



CONSUMER METER CARD REPLACEMENT CHARGE

TANGEDCO doesn't collect charges for the replacement of a white meter card. TANGEDCO will replace it for "FREE" if the meter card is full.

White meter card is used to record measurements relating to the consumption of electricity, the charges for electricity consumed, and due dates for payment.



RECONNECTION CHARGE

Pay your bills on time! Or you can lose your electricity connection. TANGEDCO will charge for reconnecting the service.

Service cut-out **Rs.120**
Overhead service **Rs.300**
Underground service **Rs.500**

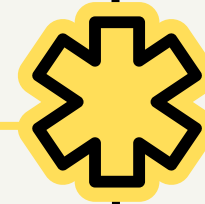
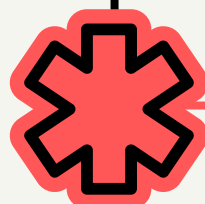
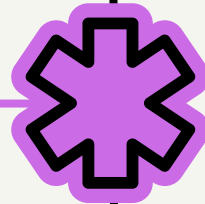
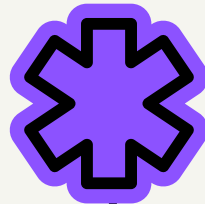


BELATED PAYMENT SURCHARGE (BPS)

Delays in electricity bill payment will accrue a penalty amount also known as belated payment surcharge. This is 1.5% on the electricity bill.

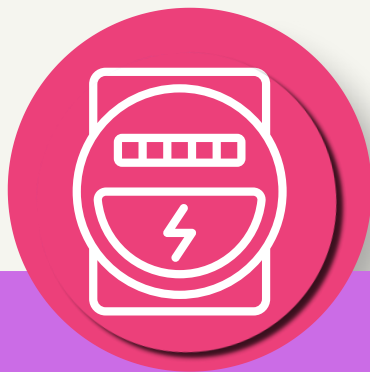
Electricity Bill Rs.200
Belated Payment Surcharge
Calculation - $\{(200 \times 1.5\%) \times 2\} = \text{Rs.6}$
Total amount to be paid = Rs.206/-

Due date means 20 days from the date of meter reading



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METER COST

Consumers can now buy their own meters! Low Tension (LT) and High Tension (HT) consumers can purchase meters directly from TANGEDCO or from any of the empanelled suppliers.

The meter costs for LT consumers are as follows:

Single phase meters : Rs.670

Three Phase meters: Rs.1800

Three Phase bi-directional meters: Rs.3960



CHARGES FOR REPLACEMENT OF DAMAGED/BURNT METER

TANGEDCO charges Rs.1000 for the replacement of burnt or damaged meters.

A meter can be damaged by the overloading of appliances, or physical tampering. Do not try to tamper with the electricity meter!



DISHONOURED CHEQUE SERVICE CHARGE

If a cheque made payable to TANGEDCO bounces, a penalty of Rs.250 will be levied as dishonoured cheque service charge.



METER RELAY TEST (MRT) REPORT CHARGES

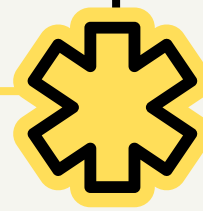
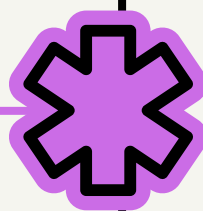
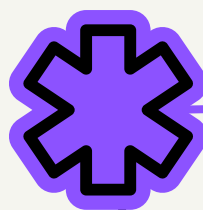
Check if you have been overcharged or incorrectly charged by the utility for your energy consumption

Step 1: Check the accuracy of the meter through the Meter Relay Test by submitting a letter to TANGEDCO.

Step 2: A meter relay test will be performed at your premises.

Step 3: Pay Rs.20 per page for the Meter Relay Test report.

MRT report will have details such as meter number, meter name, voltage details, number of power outages, consumption details, etc.



CAG

Citizen consumer and civic Action Group

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