

Petition under Right to Information Act, 2005

31st October 2022
Chennai

From:

Divya Arvind,
No.103 (First Floor),
Eldams Road, Teynampet,
Chennai - 600 018.

To:

The Public Information Officer,
Chennai Metro Rail Limited,
Admin Building, CMRL Depot,
Poonamallee High Road,
Koyambedu, Chennai - 600 107.



Dear Sir/ Madam,

Sub: Seeking information under RTI Act, 2005

I am an Indian citizen and I seek the following information under the Right to Information Act, 2005. I have affixed the fees of Rs. 10 court fees stamp on this letter. I am also ready to pay any other charges that I am required to pay under the act for photocopies, CDs, etc. Kindly provide the information sought out.

Please provide the following information regarding CMRL concessions:

- 1) List all travel concessions CMRL to passengers(students, specially-abled, senior citizens, etc.) with eligibility conditions.
- 2) The process for passengers to apply for each travel concession on CMRL. The renewal frequency, locations to renew for offline method, online renewal process and the documents required for both.
- 3) Number of users hiring free CMRL bicycle facilities in metro stations(station wise and year wise data for the past 5 years).
- 4) The process and documents required to hire free CMRL metro bicycles.

A. Divya

Thanking you
Divya Arvind



CHENNAI METRO RAIL LIMITED
(A Joint Venture of Govt. of India & Govt. of Tamil Nadu)
Admin Building, CMRL Depot, Poonamallee High Road,
Koyambedu, Chennai - 600 107.
Chennai - 044 23792000

Office Lr. No. 313/RTI/PIO/CMRL/2022 dated: 04.11.2022

- (i) RTI application number and date : 313/RTI/PIO/CMRL/2022 dated 31.10.2022
(ii) Date of receipt of the RTI application by PIO : 01.11.2022
(iii) If transferred under section 6(3) of the Act
a) Details of PIO to whom transferred : N/A
b) Date of transfer : N/A
c) Points (Sl. Nos.) which are to be answered by that P.I.O : N/A
Reply (excluding Points transferred)

S.No	RTI Questions raised	CMRL Reply																					
1	List all Travel concessions CMRL to passengers (Students, Specially abled, senior citizens, etc.) with eligibility conditions.	There is no any special travel concessions to passengers (Students, Specially abled, senior citizens, etc.). 20% Discount from normal is available for all passengers uses CMRL travel card and Mobile QR tickets and 10% discount in fare is available for group ticket for group of 5 or more passengers.																					
2	The process for passengers to apply for each travel concession on CMRL. The renewal frequency, locations to renew for offline method, online renewal process and the documents required for both.	No any such process in CMRL ticketing.																					
3	Number of users hiring free CMRL bicycle facilities in Metro stations (Station wise and year wise data for the past 5 years)	<table border="1"> <thead> <tr> <th>S. No.</th><th>Year Wise</th><th>Total No. of Users availed the free bicycle hiring facility</th></tr> </thead> <tbody> <tr> <td>1</td><td>April 2017- March 2018</td><td>94</td></tr> <tr> <td>2</td><td>2018-2019</td><td>142</td></tr> <tr> <td>3</td><td>2019-2020</td><td>164</td></tr> <tr> <td>4</td><td>2020-2021</td><td>125</td></tr> <tr> <td>5</td><td>2021-2022</td><td>103</td></tr> <tr> <td>6</td><td>2022- 2023 (till Oct.2022)</td><td>125</td></tr> </tbody> </table> <p>The station wise and year wise data is attached in Annexure 1.</p>	S. No.	Year Wise	Total No. of Users availed the free bicycle hiring facility	1	April 2017- March 2018	94	2	2018-2019	142	3	2019-2020	164	4	2020-2021	125	5	2021-2022	103	6	2022- 2023 (till Oct.2022)	125
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P.T.O



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4	<p>The Process and documents required to hire free CMRL metro bicycle.</p>	<p>Metro commuters can avail free bicycle hiring facility by paying a refundable deposit Rs. 3000/- along with ID- proof copy and get a cycle PASS.</p> <p>By using cycle PASS, the commuter shall hire bicycle at respective CMRL Metro Station for first mile and Last mile connectivity. And shall return / drop the cycle at the same Station with cycle PASS identity.</p> <p>And at any time, when the commuter likes to surrender the Cycle PASS to the respective Station shall get refund of the deposit (Rs.3000) .</p>
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If the petitioner desires to file an appeal on this, he must do so within 30 days of receipt of this reply.

The appeal should be addressed to the Appellate Authority given below:

- | | |
|------------------------------------|--|
| a) Name of the Appellate Authority | : Thiru. G. Rajarathinam, |
| b) Designation | : Chief General Manager - Legal, |
| c) Office address | : Chennai Metro Rail Ltd,
Admin Building, CMRL Depot,
Poonamallee High Road, Koyambedu,
Chennai - 600 107 |
| d) Office Telephone Number | : 044 - 2379 2000 |
| e) E-mail ID | : chennaietrorail@cmrl.in |

Signature of PIO	:
Name of the PIO	: G. Packkiaraj
Designation	: Manager - Legal / PIO
Office Telephone Number	: 044 - 23792000
Email ID	: packkiaraj.g@cmrl.in

Encl: As Above.

To

Shri. Divya Arvind, No.103 (First Floor), Eldams Road, Teynampet, Chennai-600018. Ph:- 8056165587.

Number of users hiring free CMRL bicycle facilities in Metro stations (Station wise and year wise data for the past 5 years)

Station name	April 2017 March 2018	2018- 2019	2019- 2020	2020- 2021	2021- 2022	2022- 2023 (till Oct.2022)	Station wise Total
WIMCO NAGAR DEPOT	0	0	0	0	0	1	1
WIMCO NAGAR METRO	0	0	0	0	0	0	0
THIRUVOTRIYUR METRO	0	0	0	0	0	0	0
THIRUVOTRIYUR THERADI METRO	0	0	0	0	0	4	4
KALADIPET METRO	0	0	0	0	0	0	0
TOLLGATE METRO	0	0	0	0	0	0	0
NEW WASHERMENPET METRO	0	0	0	0	0	0	0
TONDIARPET METRO	0	0	0	0	0	0	0
THIYAGARAYA COLLEGE METRO	0	0	0	0	0	0	0
WASHERMENPET	0	0	0	0	0	0	0
MANNADI	0	0	0	0	0	3	3
HIGH COURT	0	0	0	0	0	0	0
GOVERNMENT ESTATE	0	0	0	0	0	0	0
LIC	0	0	0	0	0	0	0
THOUSAND LIGHT	0	0	2	1	1	1	5
AG-DMS	0	1	3	2	10	5	21
TEYNAMPET	0	6	16	23	12	8	65
NANDANAM	0	1	2	3	1	1	8
SAIDAPET	0	0	1	0	1	2	4
LITTLE MOUNT	1	1	1	1	1	1	6
GUINDY	0	2	0	0	0	1	3
NANGANALLUR ROAD	0	0	2	1	1	1	5
MEENAMBAKKAM	0	3	2	1	0	0	6
AIRPORT	0	2	1	1	2	3	9
PURATCHI THALAIVAR DR.M.G.RAMACHANDRAN CENTRAL METRO	0	0	0	0	0	0	0
EGMORE	0	12	34	20	0	0	66
NEHRU PARK	22	5	2	2	1	1	33
KILPAUK	3	4	0	6	0	7	20
PACHIAPPAS COLLEGE	8	0	1	0	0	2	11
SHENOY NAGAR	3	5	0	0	2	2	12
ANNA NAGAR EAST	0	2	7	2	3	6	20
ANNA NAGAR TOWER	14	6	4	1	1	1	27
THIRUMANGALAM	27	61	60	48	53	52	301
KOYAMBEDU	7	14	8	2	3	9	43
PURATCHI THALAIVI DR.J.JAYALALITHA CMBT METRO	0	0	0	0	1	1	2
ARUMBAKKAM	0	2	2	2	2	3	11
VADAPALANI	0	3	0	2	2	1	8
ASHOK NAGAR	1	3	2	0	1	1	8
EKKATTUTHANGAL	7	4	7	3	2	1	24
ARIGNAR ANNA ALANDUR METRO	1	5	6	2	1	4	19
ST. THOMAS MOUNT	0	0	1	2	2	3	8
Total	94	142	164	125	103	125	753